

Dermalogica sees the beauty in better benefits experience with PlanSource

About Dermalogica

Dermalogica is a leading skin care company based out of Los Angeles county that was founded in 1986 and has been a PlanSource customer since 2015. Specializing in personal care items, the company sells their products online and through International Dermal Institute-trained skin care professionals in more than 160 countries. Dermalogica needs an innovative benefits technology solution that can keep up with their needs, while staying simple and accessible.



Industry: Beauty (Skin Care)



Employees: 500



Location: Los Angeles County

www.dermalogica.com



- Confidently meets open enrollment deadlines now with PlanSource
- Employees transitioned easily from the prior benefits platform
- Reporting makes it easier to access information all in one spot



Solution

- Dermalogica needed to find a ben admin system that could save them time and wouldn't tax the HR team every time there was a benefits change.
- They placed a focus on software that would be reliable enough to always ensure they wouldn't have to stress about missing an OE start date
- Dermalogica needed to ensure they found a system that would continue to innovate and listen to user feedback to avoid roadblocks.

Challenge

- Previous system was too time consuming
- Benefits team would have to proof a 500 page benefits report each open enrollment
- Stretched resources for the Human Resources team of 3

Results



PlanSource provides Dermalogica superior service, innovation, and implementation



Open Enrollment complexity has been mitigated saving countless time and stress.



Employees find the PlanSource system user-friendly and made adoption easy.