

# PlanSource Boost Evidence of Insurability Submission + Decision Notification APIs

Building better benefits experiences through innovative technology and partnerships

## PlanSource Boost

A groundbreaking program that provides organizations with industry-leading benefits technology and carrier API integrations that modernize the benefits experience for employees and HR teams. The evidence of insurability (EOI) submission and decision notification application programming interface (API) integration are two of the available Boost integrations through the PlanSource Boost program.

## Evidence of Insurability Submission and Decision Notification API Integrations

The EOI integrations will save you valuable time and effort of managing manual EOI forms and paperwork. On average, customers can save 15 – 30 minutes per EOI request which can really add up during open enrollment! The submission API allows employees to answer EOI questions during benefits checkout, maintaining the consistent look and feel of their entire enrollment journey.

Plus, with the decision notification API, the carrier's decision status gets updated in the PlanSource platform in real-time, and automatically alerts HR Admins and employees to keep them in the loop.

## The Benefits of Our Integrations

### AUTOMATED FOR HR TEAMS

EOI decisions from the carrier are automatically sent back to PlanSource and HR and employees are notified in real time.

### AUTOMATIC SUBMISSION

EOI decisions and data sync over to PlanSource in real time, including approval status, coverage amounts and start dates.

### FULL VISIBILITY

Monitor and audit all of your automated EOI processing with easy-to-use administrator task checklists, reports and dashboards.

## When is EOI Required?

This can vary by each benefit plan. In general, EOI is required for new elections over the guaranteed issue amount, for changes to existing benefits greater than a certain amount, or both.

### THROUGH THE EOI SUBMISSION AND DECISION NOTIFICATION APIS:

- » Turns a paper-heavy process into an automated, single workflow.
- » Employees can access, complete and submit EOI questions right from the benefits shopping experience on their computer or mobile device.
- » Immediate response to coverage request.
- » Employees can clearly see the coverage amount and paycheck deduction that is approved, and the additional coverage amount and paycheck deduction that is pending approval.

**NOW LIVE:**

