

Case Study: The Meruelo Group

Learn how PlanSource's benefits technology software helped Meruelo Group enhance efficiency of benefits administration.

About The Meruelo Group

The Meruelo Group provides strategic consulting and business support services for companies across a wide range of industries, including construction, engineering, hospitality, gaming, and more. Having been a long-time partner with PlanSource since 2012, the company only recently started powering on the full capabilities of its PlanSource platform and have seen significant time-and-cost savings since.

Clearway Energy



Industry: Strategic Consulting



Employees: 6,200+



Location: Downey, CA



Website: meruelogroup.com



"There were so many features and resources in PlanSource that we weren't using when I first joined. Now that we are, it's been such a time saver for my HR team, as well as savings for the plan."

– **Tammy Valle**, Director of HR Operations

Challenges

- Meruelo had PlanSource software in place but hadn't yet turned on its full capabilities
- Money was being wasted, because important aspects of employee claims were being missed
- HR time was consumed by tasks that could have easily been automated through PlanSource

Solution

PlanSource's reporting capabilities allowed The Meruelo Group's HR leaders to gain immediate insight into where the company could lower costs – particularly in areas such as Medicare-eligible employees who might not realize they might be spending more on a group plan. PlanSource's automated email and text message campaigns have been crucial in increasing employee engagement. Meruelo's HR team saves 10% of their time simply by automating communications for newly eligible employees. Using optimized PlanSource software, The Meruelo Group is now operating at maximum Return on Investment on their benefits technology investments.

- Employee self-service benefits management
- Automated email and text campaigns to engage employees
- Customized reporting identifies cost-saving opportunities
- Powerful configuration allowed for a quick, custom COVID-19 solution

Results



25% HR time savings using automation and employee self-service tool



Lower plan costs due to improved reporting and data accuracy



10% HR time saved automating enrollment communications for newly eligible employees alone



5,000+ employees furloughed during COVID-19 through seamless, automated solution

