PLANSOURCE®

Internal Release Notes

Atlas Release

Version 4.0 June 14, 2018

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What's New?

Behind the scenes, our team works hard to bring our clients a better benefits experience. This means delivering the best technology to meet our clients' human resources and benefits administration needs. Here are the new features and functionalities we're rolling out in the Atlas release.

Internal Features

Introducing Export Tracking with CRM Systems (108849)

Previously, there was not an effective way to track exports in the Benefit Administration System with a Customer Relationship Management (CRM) System, such as Salesforce. To better meet this need, a new field labelled "CRM Case Number" is available on the EDI Export Configuration form.

New Queue for Future Jobs (111885)

Jobs scheduled 48 hours beyond the current date, such as client terminations, were previously put in the "pending" queue, causing interference with daily monitoring tasks and notifications. To address this, a new queue for "future jobs" is now available. A future job is any job scheduled 48 hours beyond the current date. This is separate from the "queued jobs" queue. A queued job is any job scheduled to run in the past but did not, or a job scheduled to start up to 48 hours from the current date.

Added Subscriber ID Column to Email Monitor Failures Spreadsheet (111879)

When a client has multiple failures within the Email Monitor, Application Support downloads the failures into a spreadsheet that is then attached to the support ticket. To better streamline the process, a new column containing the Subscriber ID was added to the spreadsheet, eliminating the need to manually add the information to the spreadsheet.

New PlanSource Advantage Partners (99941)

Liberty Mutual, LifeMap and Voya are now PlanSource Advantage (PSA) Partners. The PSA Partner Flag is available for each company on the *Account Information* page in the Benefits Administration System, allowing the PSA partner's billing to sync with Salesforce.

Field Added to Offer Worksheet to Indicate if an Offer is Manual (110637)

A new read-only column labelled "Manual?" has been added to the Offer Update Worksheet. This column indicates if the offer row within the worksheet was manually created or manually updated.

New Plans Added to Customer Account Information Page (114555)

MetLife Freedom and Aflac Ease were added as plan options on the *Customer Account Information* page in the Benefits Administration System.

New Field Added to Combined Premium Billing Report (113845)

A new field was added to the Combined Premium Billing Report, enabling the default carrier billing services to be set for users.

Added New Link to Combined Premium Billing Report (114857)

A new link for "Default Carrier Billing Services Selection" was added under the "Organizations" header on the Combined Premium Billing Report, allowing users to view the default plans, benefits and carriers for the selected organization.

Enrollment UI 3.0

Improved Error Messages Displayed During Enrollment (112463)

In 3.0, when an error is detected during enrollment, the system now shows a detailed error message similar to what currently displays in 2.0. This helps the Operations and Application Support teams troubleshoot and address client issues more quickly.

Updated Stacked Coverages in 3.0 (95505, 102227, 100443)

To improve 3.0, Stacked Coverages were updated to display and function properly for subscribers and administrators on the *Benefits Dashboard, Confirmation* and *Shopping Cart* pages.

Updated Subscriber Eligibility Check in 3.0 (106499)

To improve 3.0, the process for checking subscriber eligibility for plans was updated. Now, when a subscriber is ineligible for a benefit based on changes to the survey or match level, the subscriber remains on the benefit page with the updated plan choices instead of defaulting to ineligible.

Implemented Content Management System in 3.0 (93421)

Administrators with access to configuration can now edit the page content using the new Content Management System (CMS) Support. To access the CMS Support, select the "Edit" option on the current page content's configuration tab. Features of the CMS Support include: inline editing, saving drafts and creating/adding/removing content blocks.

New Coverage API to View Survey Responses (114173)

A new class was added to the Coverage Application Programming Interface (API) that enables authorized users to access the subscriber survey responses completed in 3.0.

Social Insurance Number (SIN) Support

Please note: We currently have limited SIN support and are not ready to fully support Canadian customers with this release. If you have any questions, contact your account manager.

Added SIN Fields to Standard Exports (115577, 115573)

To better accommodate Canadian clients, new field options for Dependent SIN and Subscriber SIN are now available in Standard Exports on the *Demographic & Benefit Fields To Export* page. Subscriber SIN is also available on the *Change File Rules* page.

Added SIN Fields to CH10 IP (115427, 115429)

To better accommodate Canadian clients, new field options for Dependent SIN and Subscriber SIN are now available for Clearing House Incoming Packages (CH10 IP).

Added New Codes for Canadian Benefits (117389)

To accommodate Ultimate API clients with both U.S. and Canadian employees, new codes were added to the system to differentiate between standard benefits and Canadian benefits. When an employee record has a SSN, the standard benefit code is applied. When an employee has a SIN, the Canadian benefit code is applied.

Added SIN Option to *Work Status Processing* Pages (107683)

On the *Work Status Processing* pages, administrators can now add a SSN or SIN to the employee's record, depending on the employee's country of residence.

Ultimate Features

Added New Fields for Demographic API (108109, 108105, 108111)

Four new fields were added to the Demographic Application Programming Interface (API) to better accommodate employee classifications. The two international fields allow the system to identify Canadian employees and consume their SIN. The new company code field allows the system to identify the company code into which an employee was hired. The new project code allows the system to identify the current project to which the employee is assigned.

Completed Ultimate API v2.0 Migration (116057, 116071, 116063, 116069, 116061)

The migration to Ultimate's v2.0 API was completed in the latest release. This included implementing the new API versions for sending Deductions and Earnings, updating the API for Employee Demographics and using the new Pay Calendar API.

Specified Error Message for UltiPro Bulk Subscribers Import (113289)

To better understand whether an error is returned by Ultimate or PlanSource during an UltiPro Bulk Subscribers Import, the error message was updated to specify from which side the error occurred.

Updated *Vendor API Tool* Navigation (117397)

The navigation under the "API Transactions" option was updated in the *Vendor API Tool*, allowing administrators to easily navigate between Demographics Changes, Deductions and Earnings.

Updated Statuses for *Vendor API Tool* (117387)

The statuses for the *Vendor API Tool* were updated to more user-friendly terms. The new statuses for error transactions are the following:

- New
- Under Review
- Resolved

Added Sorting and Filtering Features to *Vendor API Tool* (111765)

Administrators can now sort and filter in the *Vendor API Tool* with more flexibility. The new options for sorting include:

- Text columns A – Z
- Text columns Z – A
- Numeric fields lowest – highest
- Numeric fields highest – lowest

The new options for filtering include:

- Rows by deduction code
- Rows by status
- Rows by error message

Improved Logic to Accept Demographic Updates for Employees with Non-Standard PlanSource Statuses (113415)

Previously, the system did not recognize updates to subscriber records with a non-standard employment status. To better accommodate clients with large non-standard populations, the logic was improved to accept non-status related demographic updates to subscriber records with a non-standard PlanSource employment status. This update also allows users to exclude individual records from such updates by checking the "Exclude from Batch Import" field.

New Mapping for Employee Marital Status (113281)

PlanSource mapping was updated to recognize the following marital statuses: Single, Married, Divorced, Widower and None. Previously, PlanSource ignored Divorced and Widower statuses, causing potentially inaccurate marital statuses within the system.

Updated Mapping for Employee Last Hire Date (109113)

The previous one-to-many mapping was updated to a one-to-one mapping for hire dates fields. UltiPro's "Last Hire" field now maps to PlanSource's "Hire Date", and UltiPro's "Benefit Seniority" now maps to PlanSource's "Eligibility Period Start Date".

Added "Test API" Button to UltiPro Plugin (112105)

To provide connection visibility between the PlanSource and UltiPro systems, a "Test API" button was added to the UltiPro Plugin page. This feature tests the connectivity and displays the results, informing the user of any failed connection attempts.

Updated Description on *Deduction Method* Page in UltiPro Plugin (102649)

The descriptions for "Period" and "Pay Date" on the *Deduction Method* page in the UltiPro Plugin were updated to reflect recent changes to the methods' logic.

MMA Features

Improved Performance of Trion Redball Census (115647)

With the latest release, new code was implemented in the system to improve the performance of Trion Redball Census. The improvement increased the speed to make the job run more efficiently.

New Subscriber Fields for Custom Report Trion Subscribers (111017)

New subscriber fields labelled "Cell Phone" and "Office Phone" are now available for the extract Custom Report Trion Subscribers.

Updated Functionality for *Database Extracts* Page (79409)

The *Database Extracts* page now allows users to manually run an individual extract for an individual organization. The page also no longer displays a pop-up box asking users if the file should be sent after manually running an extract.

Updated Logic for Creating Terminated Subscriber's COBRA Offer (102837)

Previously, when a subscriber was terminated and was not eligible for other offers except COBRA, the ACA engine failed to produce a coverage wrapper offer. To prevent this, the logic was updated to ensure the coverage wrapper offer works, even if the subscriber is not eligible for other offers.

Co-Source Broker Features

Added Functionality to Split Large ACA 1095-C PDF Files (108609)

To improve the efficiency of processing and opening bulk ACA 1095-C PDF files, a new option is available to split large files into more than one PDF. On the *Form Management Review* and *Produce* pages, administrators can specify the maximum number of forms allowed per PDF file.

Rule of Parity Configuration Updates (117471, 117451, 117441, 117431) – **Available July 2018**

On the *ACA Automation* page, administrators can enable Rule of Parity notifications and enable/disable Rule of Parity automation to control whether Work Status Events (WSE) are triggered. Additionally, administrators can view any outstanding Rule of Parity WSE on the Homepage within the "Affordable Care Act" section under "Daily Status."

If WSE for Rule of Parity notifications are turned on, the client administrator will receive notification when a rehire is classified as a continuing employee and are full-time due to a stability period, so a timely offer of medical coverage can be made.

For more information, see the training topic.

New Functionality for *Combined Premium Billing Report* (113839)

New functionality is available on the *Combined Premium Billing Report*. A filtering option is now available, allowing users to filter the "full roster" report to select carriers, benefits and plans.

General Updates

Updated Logic for Duplicated Usernames (105909)

During the batch demographic import, duplicate usernames would be rejected. The logic was improved so that the record loads by adding an underscore and number to make it unique. Example:"username_2".

Updated Transit Contributions to Calculate/Display as Monthly Benefit (110321)

In the new 3.0 Enrollment experience, the employee will now see Transit and Parking Contributions as a monthly benefit instead of an annual contribution when making their election.

What's Fixed?

To improve our clients' experience, our team continuously identifies and fixes bugs to keep the system running smoothly. The following bug fixes are part of the Atlas release.

General Bug Fixes

Corrected Wrong Termination Date for Future Plan Year (97813)

Issue	In both 2.0 and 3.0, when an individual stacked coverage line was terminated during open enrollment, the termination date was incorrectly displayed as the current date instead of the end of the plan year.
Resolution	Improved logic was developed to address error.

MMA Bug Fixes

Addressed "None" Plan Year Specific Files Missing from Renewal Dashboard (114215)

Issue	In the renewal dashboard EDI view, combined files that had no plan year assigned were not allowing the renewal administrator to send out notifications or indicate if it was terminating/changing etc.

Resolution	Identified and fixed code, adding multi-tenant "none" plan year specific files to the renewal dashboard view.

Fixed Changes not Updating Consistently Between Traditional and Stacked Benefits (116013)

Issue	When copying beneficiary data from one plan year to the next, plans that were not configured with stacked coverages were only copying over the Name, Relationship and Percentage fields.
Resolution	Updated non-stacked plans to copy over all beneficiary fields being utilized.

Fixed Enrollment 3.0 API Call not Respecting Population-Based Open Enrollment Dates (114031)

Issue	When population-based open enrollment dates were configured, the Enrollment 3.0 API call would return standard open enrollment dates instead of those specific to the population.
Resolution	Fixed issue causing the API call to pull the wrong open enrollment date.

Updated Missing Benefits Eligibility Check for New Hire Contexts (108659)

Issue	In the enrollment API, overlapping plan years were not checking the employee's benefits eligibility in new hire enrollment contexts and allowing them to enroll in a plan year they were not eligible for benefits in.
Resolution	Added missing benefits eligibility check for new hire contexts which fall into the next plan year, therefore the employee is only offered an enrollment context in which they are eligible.

Fixed Coverage Import Showing Pended Coverages for Subscribers (98711)

Issue	When an administrator had two tabs open in their browser, one tab with one subscriber's pended life event enrollment and the other tab importing coverages for another subscriber, the subscriber's coverage was being imported as pending with the life event ID from the other subscriber.
Resolution	Added validation to the data import to identify and not pend elections when multiple browser tabs are in use as well as cleaned up affected subscriber records to remove the approved pended coverage.

Fixed Timeout Issue on *Define Costs* Page (116883)

Issue	The *Define Costs* page was timing out while updating the requested cost changes. If the Define Cost was extensive, it was taking too long to load and causing the page to timeout.
Resolution	The page load time was extended, allowing the *Define Costs* page to remain fully functional while saving the edited costs as requested.

Identified Organization Error on *Manage Administrators* Page (114135)

Issue	As a broker, when viewing the **"**Available Organizations**"** on the *Manage Administrator* page, the organizations were listed alphabetically by shard (location in the PlanSource database) instead of by name.
Resolution	Improved logic to always to sort organizations alphabetically.

Fixed Issue with Population-Based Costs for HSA/FSA Benefits (119699)

Issue	When population-based costs were configured for HSA/FSA benefits without the option to "decline on $0", the subscriber could not decline the benefit if they had existing coverage.
Resolution	Identified and fixed code, allowing subscriber to decline HSA/FSA benefit.

Enrollment UI 3.0 Bug Fixes

Fixed Error in 3.0 Preventing Dependent Edits (112415)

Issue	In 3.0, subscribers were unable to complete the *Dependents* page. When subscribers added the address for the dependent, the checkbox for "Lives At Home" showed as required, preventing them from proceeding to the next page.
Resolution	Identified the checkbox was configured incorrectly, making "Lives At Home" a required field. This requirement was removed from the checkbox.

Fixed Error Preventing Defined Contributions from Showing Monthly Amount (109175)

Issue	As an administrator, when the checkbox for "Show Defined Contributions as Monthly Amount" was checked in configuration, the option was not reflected in the Cost Breakdown.
Resolution	Updated API to recognize option for monthly defined contributions and display the amounts as monthly.

Fixed E-Signature Requirement for Subscribers During Enrollment Checkout (108423)

Issue	While checking out in 3.0, administrators were prompted to provide an e-signature even when the requirement was not configured for the administrator.
Resolution	Updated system to recognize when the "Requires e-signature" field is checked for the administrator on the *Define Benefit Plans* page.

Updated System to Recognize Override for SSN Requirement (111127)

Issue	In 3.0, the system did not recognize the override for the SSN requirement. Therefore, administrators were unable to add a dependent without a SSN.
Resolution	Updated system to allow SSN requirement override for dependents.

Fixed Logos Displaying to Unassigned Population (108247)

Issue	When logos were configured per population, the system was defaulting to the Primary logo for all employees.
Resolution	Updated API to pull and display the correct logo based on the subscriber's population.

Fixed Unresponsive Page in COBRA Enrollment Process (109607)

Issue	In the Enrollment UI 3.0, when a COBRA plan required a Primary Care Provider, the page became unresponsive and discontinued the enrollment process.
Resolution	Updated COBRA enrollment process, allowing subscriber to complete enrollment.

Fixed Hide Dependent Enrollment Option (109385)

Issue	In 3.0, when the "Hide Dependent Enrollment" option was chosen, the subscriber was unable to enroll in coverage during New Hire Enrollment, Open Enrollment or Life Event.
Resolution	Corrected disabled dependent enrollment option, allowing subscriber to complete enrollment.

Added Subscriber Document Notification to API (109923)

Issue	In 3.0, Subscriber Document Notification emails were not triggered when a document was uploaded.
Resolution	Added Subscriber Document Notification request to the API, enabling email notifications to subscriber when a document is uploaded.

Fixed 'Hidden' Dependents from Displaying on Confirmation Statements (111179)

Issue	In 3.0, non-active dependents were still displaying as active on downloaded and printed confirmation statements.
Resolution	Filtered and removed non-active dependents from Life Event contexts.

Fixed HSA/FSA Benefits Not Updating with New Changes (109837)

Issue	In 3.0 when a subscriber made an initial election to an HSA/FSA type plan and then went back in to update/change the election, the slider and per pay period amounts didn't reflect the election amount previously made. The data was visible under the *Elected Coverage* section on the page.
Resolution	Fixed HSA/FSA benefit election to retain the current elections on the slider and per pay period fields unless a change it made.

Identified 3.0 Errors (113637, 113563)

Issue	Administrators could post and/or view a document stored within an organization Document Library to which they did not belong.
Resolution	Updated code to check the administrator's credentials to ensure they have permission to makes changes to or view an organization documents stored within the Document Library.

Internal Bug Fixes

Addressed Errors Caused by Blank SSN Field in Dependent Records (112749)

Issue	Dependents without an SSN in the system were saving as 000-00-0000. This was then displaying on ACA forms and EDI files causing the file to fail HIPAA Validation.
Resolution	Improved logic to save empty SSN field as blank and not assign a numerical value.

Fixed Incorrect Effective Date for Approved Coverage (112877)

Issue	When enrolling a dependent in coverage, an incorrect effective date was applied when the Approve Document Request form rules were set to "Any Enrollment Context" instead of a specific event (e.g. life event, new hire enrollment or open enrollment).

Resolution	Implemented a new script to fix affected records and updated the code to prevent incorrect effective date.

Added Error Checking for Dependent Coverage Validation (111657)

Issue	Dependents who were deleted from the system but still had active coverage were interpreted as invalid dependents, causing the Validation Data Report to fail.
Resolution	Improved error checking was added to the system to better interpret this scenario.

Corrected Browser Freeze Triggered by *Work Status Processing* Page (112243)

Issue	As an administrator, when configuring a new action on the *Work Status Processing* page, the browser froze, and the request would not process.
Resolution	Identified the issue as a programming error in the system.

Removed **“APD”** Feature from Payroll and Total Payroll Deduction Reports (112627)

Issue	When requesting a payroll job report, any scheduled reports would deactivate after running once if the “Advanced Payroll Deduction” (APD) feature was turned off.
Resolution	Removed **“APD”** feature from both Payroll and Total Payroll Deduction Reports to prevent scheduled reports from deactivating.

Corrected “Unmask SSN for Download” Checkbox Error (112245)

Issue	When the “Unmask SSN for Download” feature was selected for any report, the reported SSN data was still masked.
Resolution	The “Unmask SSN for Download” checkbox function was fixed.

Addressed New Subscriber Pointing to Deleted User (110667)

Issue	When an organization had the “Username Reuse*”* feature turned on, a batch demographic import supplied a default username for a new subscriber that was previously used by a deleted subscriber. Therefore, the username was attached to a deleted user.
Resolution	Identified validation error allowing imported batch demographics to assign default username to deleted subscriber.

Identified Broker Benefits Report Failure (109617)

Issue	When running a Benefit Report at the Broker level, the report did not run and displayed a message in the browser indicating an “internal server error”.
Resolution	Identified and fixed issue in the code causing the report to fail.

Fixed URL Error Preventing PDF Document Downloads (113671)

Issue	Clients with a custom domain were unable to download PDF documents from the *Medical Plans* page during the enrollment process. The client received an error stating their session timed out and the client was redirected to the standard *PlanSource Login* page.
Resolution	Identified and replaced code causing the incorrect URL for the PDF download.

Fixed New Hire Coverage Start Date Saving Incorrectly (114291)

Issue	When adding a coverage start date method at the Benefit level, the system allowed the "# Days for New Hire Date Rule (If Applicable)" field to save as blank. This caused errors in the system when running the enrollment configuration.
Resolution	Updated system to save blank field as "0".

Fixed Minimum and Maximum Contribution Amounts Calculating Incorrectly (113625)

Issue	The minimum and maximum contribution amounts for HSA and FSA were not calculating correctly for prorated amounts.
Resolution	Identified issue in the API affecting the minimum and maximum contribution amounts.

Corrected HSA Errors Not Appearing for Subscribers (113277)

Issue	HSA benefits did not display validation or error messages to subscribers. When there was an error, the page redirected to an empty election page instead of informing the subscriber of the error preventing their enrollment.
Resolution	Added API validation to prevent page redirect and show error message to subscriber.

Addressed Dependent SSN/SIN Saving as Masked (115845)

Issue	As an administrator, when editing an employee or dependent with the "SSN Mask Level" feature set to partial or full, the masked portion of the SSN was saved in the record. Example: Instead of saving SSN as 123-45-6789, it was saving as XXX-XX-6789.
Resolution	When editing, the SSN is no longer masked, preventing it from saving incorrectly. New code was also written to update any impacted records.

Identified Defined Benefit Contributions Calculating Incorrectly (112715)

Issue	As a subscriber, when adding a medical plan with Defined Benefit Contributions (DBC) to the shopping cart, the DBC was not calculating. Subscribers would have to add the medical plan a second time for the DBC to be applied and calculated.
Resolution	Costs are now recalculated within the page via the API following a benefit election.

Identified Incorrect Contribution Totals for Confirmation Statements (112677)

Issue	When generating a PDF confirmation statement for clients, the cost and total contribution amounts displayed incorrectly, showing "$0.0" for the total.
Resolution	Updated the code for the PDF confirmation statement to correctly calculate cost and total contribution amounts.

Fixed Benefit Termination when Life Event is Added (112273)

Issue	When a Life Event was created for an employee, the employee's existing benefits were terminated even though the employee was still eligible for enrollment in the benefit.
Resolution	Identified and fixed issue in the system deeming the dependent created from the Life Event to show as ineligible for the benefit, causing the employee's benefit termination.

Updated “Help Me Decide” Feature to Display Correct Population (112143)

Issue	As a subscriber, the “Help Me Decide” feature would not show the correct cost population for the medical plan based on the subscriber’s survey questions.
Resolution	Updated the “Help Me Decide” API to be aware of the cost population configurations. The feature now properly evaluates the cost based on the survey responses.

Updated Life Event Populations Eligible for HSA Coverage (111889)

Issue	When an administrator created a Life Event for HSA Change, the system interpreted the subscriber as ineligible for HSA coverage, causing an error.
Resolution	Updated the Life Event population to locate the subscriber’s HSA coverage.

Fixed Abandoned Cart Records Causing Errors (111835)

Issue	When a subscriber created a new Life Event and had an abandoned shopping cart from a previous New Hire or Open Enrollment, the abandoned shopping cart record was not deleted, preventing the subscriber from completing their new enrollment.
Resolution	Removed abandoned cart records from system prior to opening a new Life Event.

Fixed Confirmation History Displaying Incorrect Coverages for Employees (111225)

Issue	When an administrator viewed an employee’s Confirmation History, the history did not display the correct coverage. If an employee made changes to their benefits but did not click the “Review and Checkout” button in the shopping cart, the Confirmation History showed the coverage in the abandoned shopping cart and not the actual coverage.
Resolution	Updated history to exclude coverages in abandoned shopping carts, preventing them from showing up in the Confirmation History.

Fixed Coverages Showing as Pending Life Event Approval (111115)

Issue	During Life Event enrollment, when a subscriber added a coverage to their shopping cart, a banner displayed “Pending Life Event Approval” for the coverage. This also happened for coverages set under auto-approve for a Life Event.
Resolution	Fixed “Pending Life Event Approval” banner not to display when coverage is added to shopping cart.

Fixed Previously Terminated Dependents Showing on *Life Event Processing* Page (110961)

Issue	The *Life Event Processing* page showed previously terminated dependents with a current termination date when the employee had a Life Event that changed their coverage.
Resolution	Fixed styling in *Life Event Processing* page code to prevent the date from displaying the wrong date.

Corrected Date Picker for Beneficiaries (110201)

Issue	When an administrator or employee entered the birthdate for a beneficiary, the date picker presented an error if the 13th or later was chosen for any month/year.

Resolution	Fixed the beneficiary date validation, allowing subscribers and administrators to enter the correct birthdate for a beneficiary.

Updated “Stop Contributions” link on *HSA Benefit* Page for Subscribers (109885)

Issue	When a subscriber edited a Life Event and clicked the “Stop Contributions” link on the *HSA Benefit* page, the link was not reducing the contribution to zero cost.
Resolution	Updated link for Stop Contributions on the *HSA Benefit* page to correctly reduce the election amount to zero cost.

Updated Filter Plans to Include $0.00 Benefits (108733)

Issue	In 3.0, the Filter Plans sliding bar, available on the *Medical* page, would exclude zero cost benefits from the plan selections.
Resolution	Improved the filter to recognize zero cost as the lowest cost for benefits and display during enrollment.

Fixed Download Storage File Error for Batch Demographic Imports (112909)

Issue	In the “Details” pop-up for a batch demographic import in the SysAdmin application, the link to the associated storage file did not download. Instead, clicking the link kicked the user out of the system.
Resolution	Fixed restrictions in the system preventing the storage file download.

Corrected Population Restriction Not Working (115865)

Issue	The Document Request Processing Report was not adhering to population restrictions assigned to an administrative user, incorrectly showing all employees.
Resolution	Fixed report to correctly display employees within the administrator’s available population(s)

Fixed Overage Dependents on Work Status Event (113177)

Issue	Dependents no longer eligible for coverage were not terminating when an Overage Dependent Work Status Event (WSE) ran.
Resolution	Identified error that was causing the WSE to fail and not terminate the Dependent when the WSE ran.

Fixed Open Enrollment Email Preview Error (113481)

Issue	When an administrator attempted to preview the Open Enrollment Email on the *Batch Processes* page, the system displayed an error message.
Resolution	Identified and fixed error preventing preview.

Corrected HSA/FSA Benefit not Declining/Waiving Zero Cost Selection (114049)

Issue	When the "Decline/Waive when $0.00 selected" option was configured for a plan under the *Define Cost* page for HSA/FSA benefits, the system was not changing the election to Decline/Waive when the contribution was changed to zero cost.
Resolution	Updated system to correctly move the election to Decline/Waive when this is configured, and the contribution is changed to zero cost.

Updated API Error Causing Wrong Organization Base Amount Value (111391)

Issue	When a client's Employer Base amount was configured to zero cost on the *Plan Define Cost* page, the API was calculating the wrong value for the Organization Base amount.
Resolution	Identified and updated error in the API causing the wrong value.

Fixed Error Causing Import Failures for Unum (111545)

Issue	The client, Unum, was experiencing job failures for the Coverage Import.
Resolution	Updated the code to prevent job failures by correcting sftp connection.

Fixed Duplicate Dependent Coverages (105873)

Issue	A dependent record would be flagged with two active coverage records when the following occurred: • Subscriber Medical Coverage and Dependent Coverage were created with a Life Event that does not auto approve. • The coverage enrolled in has a Subscriber Document Request created that has the rule configured as "Do Not Pend Coverage". • Pended Medical Coverage and Dependent Coverage were successfully rejected via the life event
Resolution	Removed open document request status connected to the life event when rejected so the dependent is not flagged with two active coverages.

Fixed Error when Adding Dependent to Existing Coverage (116731)

Issue	During an Administrative Override Life Event, employees were unable to checkout when a dependent's coverages were pending because of Document Request rules. The employee/administrator would receive an error message stating they were ineligible for the selected benefits.
Resolution	Identified and fixed error in code that was not recognizing the pended dependent coverage.

Updated Life Event Confirmation Statements not Showing Pended Coverages (105521)

Issue	When reviewing changes within a Life Event, prior to it being approved, the print option for viewing the Benefits Confirmation Statement was not showing the pended coverage
Resolution	Updated the print option to show pended coverages, matching the other options for viewing the summary (download and email).

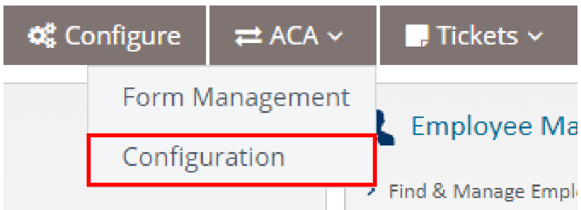
Training Topics

Learn how to use the new features in the Atlas Release with the following training topics.

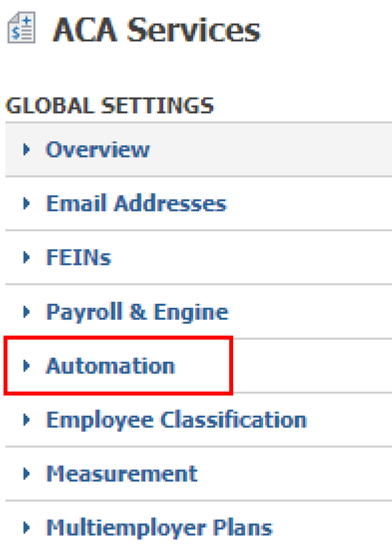
Rule of Parity Configuration (117471)

Administrators can now enable or disable Rule of Parity notifications using the following steps:

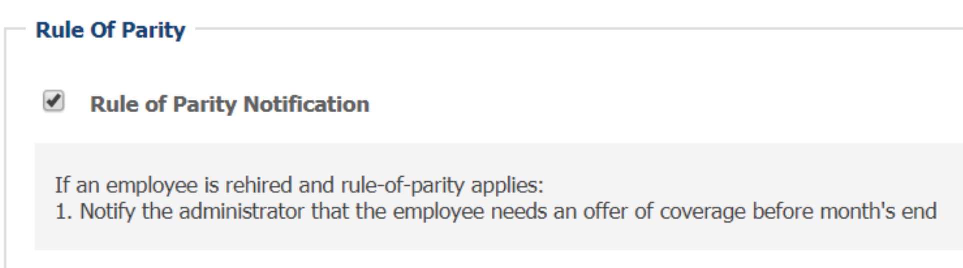
1. Click the “ACA” tab in the top menu bar.
2. Click the link for “Configuration” from the drop-down menu.



3. Click the “Automation” link from the left-hand menu.



4. Scroll to the bottom of the *ACA: Automation* page and click the “Edit Settings” button.
5. Scroll down to the “Rule of Parity” section at the bottom of the page. Check the box to enable notifications when Rule of Parity is detected. To disable the notification, ensure the box in unchecked.



For more information, see the release note.