

Case Study: Dermalogica sees the beauty in a better benefits experience with PlanSource



About Dermalogica

Dermalogica is a leading skin care company based out of Los Angeles county that was founded in 1986 and has been a PlanSource customer since 2015. Specializing in personal care items, the company sells their products online and through International Dermal Institute-trained skin care professionals in more than 160 countries. Dermalogica needs an innovative benefits technology solution that can keep up with their needs, while staying simple and accessible.

Dermalogica



Industry: Beauty (Skin Care)



Employees: 500



Location: Los Angeles County



www.dermalogica.com



Confidently meets open enrollment deadlines now with PlanSource



Employees transitioned easily from the prior benefits platform



Reporting makes it easier to access information all in one spot

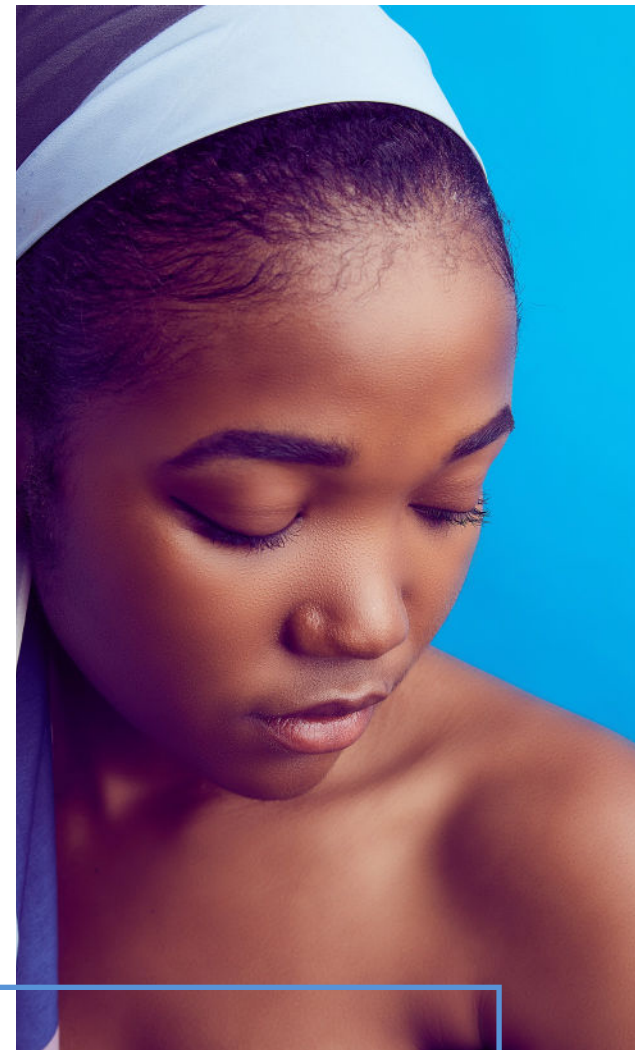
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Challenge:

- Previous system was too time consuming
- Benefits team would have to proof a 500 page benefits report each open enrollment
- Stretched resources for the Human Resources team of 3

Solution:

- Dermalogica needed to find a ben admin system that could save them time and wouldn't tax the HR team every time there was a benefits change.
- They placed a focus on software that would be reliable enough to always ensure they wouldn't have to stress about missing an OE start date
- Dermalogica needed to ensure they found a system that would continue to innovate and listen to user feedback to avoid roadblocks.



Results



PlanSource provides Dermalogica superior service, innovation, and implementation



Open Enrollment complexity has been mitigated saving countless time and stress.



Employees find the PlanSource system user-friendly and made adoption easy.