

Case Study: PlanSource and BambooHR Help Linode Ditch Cumbersome Manual Processes With Single HR and Benefits Management Solution

About Linode

With over 400,000 customers across the globe, it's not hard to see why Linode is one of the most trusted cloud hosting providers on the market. The reliable, lightning-fast network allows customers to rest assured that their online assets are safe and secure. And, the 24/7 support offered at Linode also guarantees 99.9% uptime for all digital assets, one of the best guarantees available.

Linode



Industry: Technology



Employees: 150



Location: Philadelphia, PA



www.linode.com



Simplified Open Enrollment,
Payroll and Reporting



20% Increase in
Administrative Efficiency



Completely Integrated Ben
Admin and HR Services

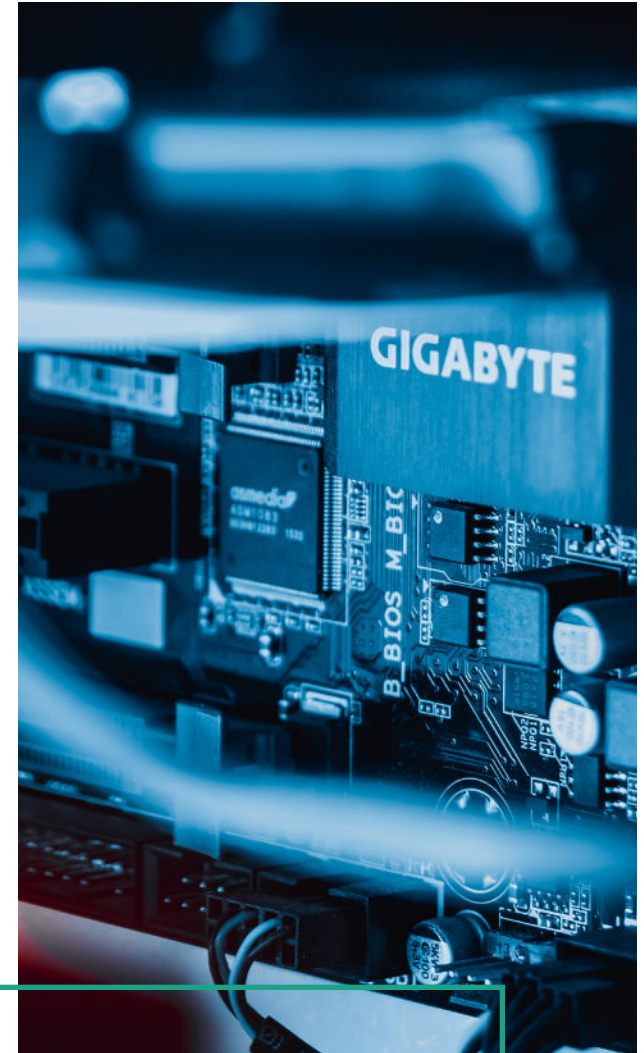
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Challenge:

- As a high-growth company, making the transition from cumbersome, manual processes to a more expedited, paperless solution was critical to maintaining growth.
- Linode had already transitioned much of the HR process to BambooHR and was seeking a benefits solution that seamlessly integrated into the HRIS system to further streamline processes.
- Between sending out forms and reminders, answering questions and completing enrollment, the entire benefits enrollment process took about one hour per employee.

Solution

- Linode initially partnered with BambooHR to handle the manual human resources management processes, like recruiting, onboarding, PTO tracking, payroll, etc.
- Linode selected PlanSource as a partner for benefits administration because of the API integration with BambooHR. The single sign-on solution between the two platforms made it seamless for data transfer on the back-end and employee access on the front-end.
- In addition to benefits administration, Linode also relies on PlanSource for COBRA, HRA and ACA, which were all separate manual processes. Altogether, Linode isn't spending any additional money with the additional services.



Results



Linode transitioned from using paper for all HR and benefits services to everything being online for employee data management, onboarding and benefits shopping, enrollment and administration.



Linode employees are happy with a simple solution that saves time by utilizing single sign-on function from BambooHR to PlanSource.



By integrating PlanSource and BambooHR, the Linode team has reduced manual administration by approximately 20%. And, the administrative time that has been freed up because of the partnership is invaluable.