PLANSOURCE®

Internal Release Notes

Galileo Release

Version 1.0 March 14, 2019

Contents

What's New?

Behind the scenes, our team works hard to bring our clients a better benefits experience. This means delivering the best technology to meet our clients' human resources and benefits administration needs. Here are the new features and functionalities we're rolling out in the Galileo release.

Internal Features

Added Carrier Changes Task to Self-Service Renewal (142269, 142327, 142267, 142271, 142325, 143425, 149493, 151451, 151455)

Self-Service Renewal now allows clients to make carrier changes for their new plan year. If clients indicate they need to make a carrier change in the "What's Changing" section, this will generate a new task on the Self-Service Renewal Dashboard that will guide them through submitting their carrier changes.

Within the task, when clients click the "New Carrier File Request" link at top of page, a pop-up window appears for them to fill out. The Renewal Support Team Member that receives the summary of Carrier Changes and New File Requests submitted in this task will be responsible for sending any necessary notifications or requests to the associated carriers through the Carrier Notifications tool in System Management.

After completing their Self-Service Renewal, the client's eligible carrier files are then automatically copied, similar to copying coverages. Clients can monitor their carrier files at any point after completing their renewal by clicking the "Monitor Data Connections" link on the Renewal Complete page.

For additional training resources on the new Carrier Changes task, please review the Self-Service Renewal course available in PlanSource University.

Introducing the Voya Evidence of Insurability (EOI) Plugin and Test Environment Option (141201, 141221)

The Voya EOI Plugin was added to the list of available plugins in the HR Experience. When enabled on the Plugins page, the Voya plugin will show an active status as indicated by a green status symbol. The Voya EOI plugin includes a checkbox option for "Test Only". When users check the "Test Only" box, they can test new clients against the plugin's test environment to make sure the integration works before implementing a new client using the plugin.

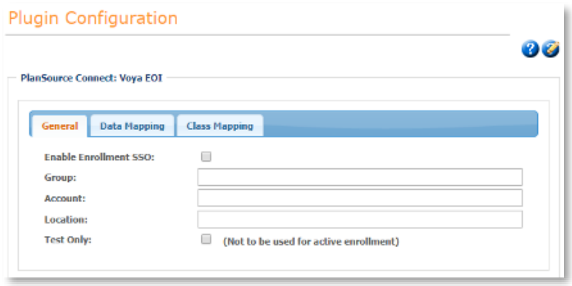
Plugin Configuration

PlanSource Connect:

Name	Status	Action
Anthem EOI	⊖	change
MetLife EOI	⊖	change
Cigna EOI	⊖	change
Unum EOI	⊖	change
Voya EOI	⊕	change

Voya Evidence of Insurability (EOI) Data and Class Mapping (141211, 143167)

The Voya EOI Plugin maps the subscriber's demographic and plan election data, so it is correctly sent to Voya via SOAP XML. The data and class mapping ensure the subscriber's enrolled plan year, plan, and coverage type are sent to Voya based on the values stored in the Data Mapping section of the Voya EOI Plugin. This is used to create the EOI questionnaire on Voya's system.



Voya Evidence of Insurability (EOI) Pop-up and Single Sign-On (SSO) to Questionnaire (141257)

"After a subscriber clicks "checkout" when enrolling in pending Voya EOI benefits, a pop-up box will display with all the Voya benefits requiring EOI. When the subscriber clicks the "Complete EOI" button in the pop-up, this triggers their information to be sent to Voya and will SSO the subscriber to Voya so they can complete their pending EOI Questionnaire.

Note*: *for this feature to work, the "Enable Enrollment SSO" option must be checked in the Voya EOI Plugin.

Added Test Environment Option to Cigna And Unum Evidence of Insurability (EOI) Plugins (136287, 130575)

The Cigna and Unum EOI plugins were updated to include a checkbox option for "Test Only". When users check the "Test Only" box, they can test new clients against the plugin's test environment to make sure the integration works before implementing a new client using the plugin.

Updated Unum Evidence of Insurability (EOI) Field Mapping Tab (149633)

The Unum EOI plugin was updated to include mapping for Report Division, Billing Division, Eligibility Class and Sub Eligibility Class on the Field Mapping tab. When administrators configure these fields, this allows the plugin to map the respective field to be sent to Unum during an employee's enrollment via the EOI SOAP request.

Updated How Single Sign-In (SSO) Records are Logged for MetLife Evidence of Insurability (EOI) Plugin (146043)

The way SSO records are logged for the MetLife EOI plugin were adjusted, allowing them to be unencrypted in the sso_message column. This makes it easier to view the SSO record in order to troubleshoot connection issues with MetLife.

Added New Job Request for Converting Legacy Exports (127173)

A new job request type and feature toggle were added to convert Legacy CH10 Non-HiPS Exports to CH10 HiPS exports.

COBRAPoint Import: Attach Large or Flex File link to Tickets (147675)

When the COBRAPoint Import job is run, tickets now include a link to files and the system automatically removes files from the server.

Updated Job Requests to Support MasterOrgExport and OrgExport Entities (145405)

The code for job requests was updated to support MasterOrgExport and OrgExport entity types for exports. This provides PlanSource with the ability to beta test new code for these entity type job requests before pushing to production.

Updated EDI Validator Code (141721)

The EDI Validator code was updated to use ratio type validation for determining the dependent termination count on exports.

Updated Colonial Benefits in Enrollment Experience (137507)

Colonial benefits were updated, ensuring subscribers only see the Colonial benefits offered to them on the Benefits page during enrollment. Previously, all Colonial benefits would be displayed to subscribers.

Added Employee Benefit Company Value to Payroll Deduction API (139971)

The Payroll Deduction API was updated to include the employee's company benefit field. This allows clients pulling this information via the API to identify the Employer Identification Number for the employee.

Updated File Transport Monitor (144079)

The File Transport Monitor was updated, defaulting searches to the last 24 hours and removing the date range search option. Instead, users can search jobs specific to a 24-hour period. This helps to improve the efficiency of the database by removing unnecessary queries from the File Transport Monitor.

Added Pagination to API Endpoint GET /payroll_coverages_subscribers (146867)

The API endpoint GET /payroll_coverages_subscribers was updated to include pagination. By adding pagination, only a certain amount of data is pulled at a time, preventing the API response from timing out before the user can review the information.

Updated Slow Running Query In Scheduler (143711)

To improve the efficiency of the Scheduler, the ExportTransaction.watch_export_transactions call was updated to only look at jobs in the last 72 hours. This improves the query speed for the call so the Scheduler can run more efficiently.

Added Affordable Care Act (ACA) Form Transmission for 2018 IRS Reporting Year (125151)

The ability to transmit 1094-C and 1095-C forms for the 2018 ACA IRS Reporting year is now available. 2018 IRS Transmissions will begin for each client once the client has approved their forms and their configured transmission date has past, or the client manually initiates transmission through Form Management.

Added Color Coding to Affordable Care Act (ACA) Reporting Year Status Import Update Worksheet (127097)

The ACA Reporting Year Status Import Update worksheet now color codes the cells in the worksheet, allowing standalone users to better understand which fields do and do not require a value to be entered. This ensures users are only providing values for months of employment. The cell color coding is as follows:

- **No color**: value provided for a month with employment, or no value provided and no employment for the month
- **Red**: value provided for a month without employment
- **Orange**: value missing for a month with partial employment
- **Yellow**: value missing for a month with full employment

Updated Standalone Affordable Care Act (ACA) Import to Include All Employees (145973)

The Standalone ACA Status Import was modified to include all employees who are active for at least one day of the reporting year. This allows the import worksheet to be utilized for identifying all missing monthly values, regardless of whether or not a value has already been imported for the employee in that reporting year. If an employee is active for at least one day of the reporting year and they are missing any monthly values, they will appear on the template with the appropriate cell shading to indicate which month(s) need to be updated.

Updated Affordable Care Act (ACA) Configuration Pages (142285)

Within ACA Configuration on the ACA Engine page, the "ACA Calculation" section has been renamed "ACA Backend Process", and the button "Run ACA calculation for organization" has been renamed "Submit Back Process". This capability is now also available on the Medical Offers page.

Updated Affordable Care Act (ACA) Engine to Delete Offers (146701)

Within ACA Configuration on the ACA Engine page and the newly added Backend Process available on the Medical Offers page, when deleting Offers there is now the ability to specify which offers to delete. The three options include 1) Wipe offers overlapping calendar year, 2) Wipe offers for plan year, and 3) Wipe all offers.

Co-Source Broker Features

Added Fields to New Client Page for Co-Source Administrators to Add New Clients (142257, 142259)

New fields were added to the New Client page for Co-Source Administrators to add a new client to the system. Within the Create New Employer Group section of the page, the question "Is the client being created intended solely for demo or training purposes?" was added with the option to select Yes or No.

Selecting a response allows additional fields to appear for the administrator to enter the new client's information. Once the new client information is submitted on the page, an email notification is sent to the representative(s) listed for the Co-Source organization with the new client's information so they can complete the necessary steps for setting up the client.

Selecting "Yes" will not enable additional fields to appear. Instead the organization's status will be set to demo and the email notification will not be sent.

Updated Default Email Address for Self-Service Renewal Support (150017)

When configuring the Self-Service Renewal Settings, the default email address for Renewal Support is now openenroll@plansource.com. This ensures Self-Service Renewal notifications are routed correctly to Renewal Support.

Note: the above will not apply if the default address has been updated in white labeling or manually updated in the Configure Self-Service Renewal Settings.

Updated Beneficiary Statement in 3.0 (134161)

In 3.0, the Beneficiary Statement was updated to include a Current Beneficiaries option. This new option allows the subscriber to view, print or download all beneficiaries for any active plan years on one statement.

Removed Information Center Links from Client Dashboard and Broker Login Page (150743)

Links to access the Information Center were removed from the current Client dashboard and Broker Login Page. Updated information provided in documents located in these sections can be found in GuideMe or PlanSource University.

Ultimate Features

Updated Header and Footer in Self Service Renewal to Comply with White Labeling (150739)

The header and footer in Self-Service Renewal were updated to comply with the white labeling configuration. When white labeling is configured, the header and footer in Self-Service Renewal will continue to look like the header and footer in the HR Experience.

Updated Ultimate API Logic for Deduction Dating Methods (146611)

The deduction dating logic for both Period and Pay Date methods was updated to remove the "Is Deduction Day" requirement from the calculation. This ensures the system calculates deduction and earning dates based on the deduction schedule as defined in UltiPro.

Added Mapping for Colonial Life - Group Term Life Benefit to UltiPro API (144729)

Mapping for the Colonial Life - Group Term Life benefit was added to the UltiPro API. This ensures employees enrolled in this benefit have their deductions appropriately and automatically applied in UltiPro.

Improved API Query Performance (145061)

Optimized back-end API queries to improve system performance and allow historical records to be retrieved faster.

Added URL Validation to UltiPro Plugin API Configuration Page (142069)

The UltiPro Plugin API Configuration page was updated, preventing users from saving invalidated API URLs. When users enter an API URL, the system validates the URL before allowing the user to save it. If there is an issue, an error message appears on the page and prevents the user from saving the URL until it meets the validation criteria.

Updated UltiPro API Transaction Error Export (109433)

UltiPro API Transaction downloaded error export files were updated with new columns to indicate whether the transaction error generated from PlanSource or Ultimate.

Updated Error Classifications for UltiPro Transactions (145585)

When UltiPro returns an authentication errors, the transaction is now classified as an error instead of pending. This informs the user they must correct the authentication issue and re-push the records manually.

Updated "Send to Ulti" Button Functionality to Prevent Accidental Multiple Pushes (145455)

The "Send to Ulti" button is now disabled immediately after the user clicks it. After clicking the button, a message will appear on the page indicating the job was successfully initiated. If the system is already processing a request, an error message will appear on the page indicating to try again in a few minutes. This update prevents an administrator from unintentionally sending the same deductions multiple times or multiple administrators from sending the same job simultaneously.

Added "Send to Ulti" Button to Population Builder and Payroll Schedule Pages (147207, 147305)

The "Send to Ulti" button was added to the Population Builder and Payroll Schedule pages. This allows administrators to send deductions and earnings for employees according to their population and pay group, in addition to the existing Plan Year and Benefit Level options.

Limit "Unmapped Deduction" Transaction Errors to One Attempt (145187)

When an "unmapped deduction" is sent to UltiPro and generates an error, the system will no longer attempt to resend that transaction two additional times before failing, limiting the transaction to one attempt. This reduces the number of transactions and will improve the system's performance.

Added us-context ID to All Deduction and Earning Transactions (144707)

PlanSource now stores Ultimate's unique identifier value, us-context ID, for completed, error, and pending transactions when sent from UltiPro to ensure transactions are easily and uniquely identified in the system.

MMA Features

Updated Demographic Batch Import to Allow Updates to Non-Active Employees (130057, NPV-1494)

In the Admin App, a new checkbox was added to Import/Batch Jobs allowing users to allow updates to non-active employees. When this new checkbox is checked in the Admin App, users will see the option to include non-active subscribers in their Demographic Batch Imports. This allows users to update demographic information for non-active subscribers via batch import, where previously users could only do this manually.

Updated Queries for Custom Trion Files (143003, NPV-1614)

The queries used to run Custom Trion Files were updated to use the "last run date" of a job request, improving the efficiency of running Custom Trion Files.

External Features

Introducing Multi-Factor Authentication to the Login Process (148537)

Multi-Factor Authentication (MFA) is being introduced to all offered Benefits Administration products except the Mobile App, adding an extra layer of security to the user login process. With the newly added MFA, users will have the option to authenticate their identity via text message, Yubikey, Authenticator App, and/or backup codes upon login, depending on how their administrator chooses to configure MFA.

When MFA is configured by the administrator as required, the first time users log into the system they will be prompted to select their MFA preferences (text message, Yubikey, Authenticator App, and/or backup codes) for future logins. Once set, users will be shown the option to change to a different method if desired. If the administrator does not configure MFA as required, users will simply have the option to set up MFA in their account settings.

Note: Users that use Single Sign-On (SSO) are not eligible to use MFA. MFA is currently in Beta for the Galileo release and will be generally available in Fall 2019.

Updated Affordable Care Act (ACA) Engine (146659)

The ACA engine will now only produce medical offers for plan years that overlap the IRS Reporting years that have been configured within ACA Configuration.

Updated Carrier Billing Status Indicator (148635)

On the Carrier Billing page, users can now click the red status indicator to access the warning tickets for the associated billing period report.

Period	Enrolled Employees	Premiums	Fees	Fees 2	Adjustments	Total Cost	Last Billed (UTC)	Posted On	Status	Remittance Summary
01/01/2018	27	$12,530.00	$0.00	$0.00	$0.00	$12,530.00	12/04/2018 01:24 PM			View

Updates to the New HR Experience (150943, 150945)

New features are available within the HR Experience as part of the HR Experience refresh. The second phase of the refresh provides updated experience in the following areas:

1. New consolidated Tasks page that will include the following features:
    - A consolidated view of all open/pending Life Events, Document Requests, and Evidence of Insurability requests
    - Ability to add custom fields to the view
    - Search that will allow users to find an employee by name, SSN, or subscriber ID
    - Filter that allows users to select multiple statuses to view as well as filter by more than one task type at a time
    - New processing wizard that will allow an administrator to select multiple task types to process at one time
2. New Work Status Processing page that provides a more modern, user-friendly view as well as the ability to add custom columns for viewing.
3. Enhancements to the navigation that include:
    - Links to New Hire Processing and Renewal pages
    - Page indicators to remind users where they are
    - Sticky, always-open navigation when a screen is of a certain size
4. Updates to the employee profile that includes the ability to view enrolled dependents, volume details, and beneficiary details as applicable when editing coverage.

Users will have the ability to enable these new features in addition to those released in Calypso via the Beta toggle on the bottom of the page in the HR Experience.

Added Carrier Changes Task to Self-Service Renewal (142269, 142327, 142267, 142271, 142325, 143425, 149493, 151451, 151455)

Self-Service Renewal now allows users to make carrier changes for their new plan year. If users indicate they need to make a carrier change in the "What's Changing" section, this will generate a new task on the Self-Service Renewal Dashboard that will guide them through submitting their carrier changes.

If users do not make any Carrier Changes, they will still be prompted and have the opportunity to make Carrier Changes updates following the completion of the renewal.

Updated “From” Email Address in Employee Communication Tool (120723)

The “From” email address for campaigns in the Employee Communication tool was updated to a customizable field. Users can now add a customized, white labelled return email address instead of using the default no-reply@plansource.com email address. Once entered, the email address is stored in the system and will be copied over if the email campaign is replicated.

Evidence of Insurability (EOI) Pop-up Windows Updated (141607, 141613, 147119, 147821)

The EOI Request window that appears during enrollment was updated. The EOI request window now has a button labeled "Complete EOI" next to each benefit requiring an EOI. For multiple benefits associated with the same carrier, the EOI request only displays the carrier logo once with all the applicable benefits underneath it. Additionally, "X" and "I'll do this later" buttons were added, making it easier for users to exit the EOI Request window.

3.0 Updates

Updated Drop-Down Menu for Increment-Based Plans (150749)

For increment-based plans in 3.0, the drop-down menu for selecting the increment was updated to exclude the "Guaranteed Issue" label when Evidence of Insurability is not configured for the plan. ***Note: Jellyvision is available to beta clients only at this time.***

Jellyvision: Added Contribution-Based Benefit Recommendations (135837)

When users elect a contribution-based benefit using ALEX, in 3.0 the elected contribution amount will display the recommended contribution amount for the user to review as it was displayed in ALEX. ***Note: Jellyvision is available to beta clients only at this time.***

Jellyvision: Updated Where ALEX Banner Displays in 3.0 (143885)

The ALEX banner was updated to display on both the plan selection and plan details pages in 3.0. This ensures the banner is visible to users regardless of the number of available plans for a benefit. ***Note: Jellyvision is available to beta clients only at this time.***

Jellyvision: Added ALEX Banner Reminder to 3.0 for Declined Benefits (146675)

When users decline a benefit while in ALEX, 3.0 now displays a banner on the plan selection page reminding the user they elected to decline the benefit. ***Note: Jellyvision is available to beta clients only at this time.***

Jellyvision: Added Banner to ALEX-Selected Benefits in 3.0 (142547)

When users elect benefits using ALEX, the benefit is displayed in 3.0 pages with a blue border identifying the benefit was selected in ALEX. ***Note: Jellyvision is available to beta clients only at this time.***

Jellyvision: Added New Window Notification for 3.0 Internet Explorer Users (142803)
When clicking the "Get Started" button for ALEX in Internet Explorer, the user will be notified via a pop-up message to open a new window to successfully elect benefits using ALEX. This allows users to use ALEX without having to navigate away from 3.0 enrollment. ***Note: Jellyvision is available to beta clients only at this time.***

Jellyvision: Added ALEX Indicator to Selected Benefits on Confirmation and Review Pages in 3.0 (144173)
When 3.0 users elect benefits using ALEX, the Review and Confirmation pages now include an ALEX indicator next to the elected benefits. This allows users to easily identify benefits elected with ALEX when completing their enrollment. ***Note: Jellyvision is available to beta clients only at this time.***

What's Fixed?
To improve our clients' experience, our team continuously identifies and fixes bugs to keep the system running smoothly. The following bug fixes are part of the Galileo release.

Internal Bug Fixes
Fixed Protected Health Information (PHI) Survey Responses Appearing on the Life Event Processing Page (142429)

Issue	When clients created surveys containing questions marked as PHI protected, the survey would still display the employee's response to the PHI protected question instead of hiding. Therefore, PHI protected responses would be visible to administrators when processing life events for employees.
Resolution	Identified issue in the code allowing survey questions marked as PHI protected to be visible. The code was updated to hide the question response when marked as PHI protected on the Life Event Processing page.

Fixed Spelling Error on Export History for Carrier Files (144561)

Issue	When using the email transport method to send a carrier file, there was a spelling error in the export history for the file. The pop-up box for the sent file said "Recepients" instead of "Recipients".
Resolution	The user interface (UI) was fixed to the correct spelling.

Fixed Failing Exports for Document Requests with Pending Life Events (118379)

Issue	PlanSource exports were failing for document requests with pending life events where the life event was rejected but the document request was approved, and the coverage was later declined.
Resolution	Identified issue causing this error. The code was updated, removing document requests for rejected life events.

Fixed MetLife Statement of Health (SOH) Sending Incorrect Requested Coverage (140821)

Issue	The MetLife SOH was sending the approved coverage amount instead of the requested coverage amount in the "requested coverage" line of the XML file sent to MetLife.
Resolution	Fixed the calculation logic used for determining the "requested coverage" line, ensuring the correct amount is sent to MetLife during the enrollment experience.

Fixed Export Parameter Displaying Custom Initial Final Compare Date on New Plan Year Export (146181)

Issue	During the renewal process, the custom "Initial Final Compare Date" was incorrectly being copied onto the new plan year export when it should not appear at all.
Resolution	The new plan year export parameter "customer_initial_run_date" was updated to no longer copy over, preventing the date from appearing on the export.

Fixed MetLife Decision Polling Job Not Updating Spouse (148437)

Issue	When running the MetLife Decision Polling job, an error occurred for the spouse preventing their information from updating.
Resolution	Identified an extra space after the employee's name prevented the spouse's information from being verified when the job was run. Updated the code to strip any extra space after names so the spouse and employees' names are compared regardless of extra space, preventing the job from failing.

Carrier Export Report pulling inaccurate data in a number of fields (146961)

Issue	The Carrier Export Report was reporting inaccurate values in several fields.
Resolution	Identified moving the Carrier Export Report from SysAdmin to the Admin App affected the logic. The report was fixed, ensuring the correct values are displayed when the report is run.

Fixed Cost Recalculation Creating Coverage for Destroyed Dependents (146971)

Issue	When a dependent enrolled in coverages was destroyed via the Destroy Employee Data page, the dependent's ID was not removed from the associated coverages when a cost recalculation was run. This was causing issues in the system due to the destroyed dependent record still being given active dependent coverages.
Resolution	The code was updated, removing the dependent's ID from the appropriate coverage field when destroyed via the Destroy Employee Data page.

Co-Source Broker Bug Fixes

Fixed Incorrect "Generated By" Field on Downloaded Beneficiary Statements (134323)

Issue	When downloading a Beneficiary Statement, the "Generated By" field would indicate it was generated by the subscriber, even if it was generated by an administrator.
Resolution	The endpoint was updated for both the organization and Beneficiary Confirmation Statement template, ensuring the "Generated By" field displays the currently logged in user or administrator and not the subscriber.

MMA Bug Fixes

Fixed "Hide Plan Content" Option Not Working (136253/NPV-1551)

Issue	When the "Hide Plan Content" option was checked, the plan content was not being hidden from the API call PUT/benefits when it should've been. Therefore, users were able to see plan content during enrollment that should've been hidden.
Resolution	Updated the API to hide plan content when the option is checked in 2.0. This change only affects users in 2.0 as 3.0 requires the plan content to be shown for the plan comparison feature to work.

Fixed Qualified Life Event Triggering Document Requests for all Dependents (142607/NPV-1607)

Issue	When adding a dependent via qualified life event, this was triggering the system to create document requests for all the subscriber's dependents, even if their document requests were already approved.
Resolution	Identified when the document request rule was configured for "All Enrollment Contexts", the code would search for old document requests according to the life event ID and exclude the other enrollment contexts (New Hire and Open Enrollment), triggering a new request. This code was updated so the document request searches for all enrollment context unless configured for a specific enrollment.

Fixed Cell Phone Field on Edit Your Account Info Page (128483/NPV-1540, NPV-1571)

Issue	When users entered a cell phone number on the Edit Your Account Info page that was longer than 13 characters, the system would indicate it was successfully saved even though it wasn't. After saving, the cell phone field would actually cut off at 13 characters.
Resolution	The code was updated, adding a length restriction of 13 characters to the cell phone field in order to save successfully.

Fixed Document Request Issues Causing Pending Dependent Coverages (138395, 141381/NPV-1602, NPV-1610)

Issue	There were issues with the "added" and "removed after" date fields on Document Requests, causing dependent coverages to be pending even if the document request was approved and/or the document request would not process.
Resolution	Updated the code for document requests, ensuring coverages are pended and approved correctly.

Fixed Missing Federal Employer Identification Number (FEIN) from Worksheet (117025/NPV-1579)

Issue	When Affordable Care Act (ACA) users downloaded the ACA Payroll Import Update worksheet, the worksheet would have an FEIN column that was blank and did not contain the value for that specific record.
Resolution	The FEIN data was added to the worksheet, ensuring the column reflects the correct value when downloaded.

Fixed Export Filters Causing Orphaned Dependent Coverages (134717, NPV-1640)

Issue	When a subscriber with dependents had a life event with two plans, with one plan requesting coverage for >0 and the other requesting coverage =0, the HiPS export was causing orphaned dependent coverages when the plan requesting coverage =0 was declined.
Resolution	Identified export filters were incorrectly searching the previous snapshot, causing the employee to be rejected. Made changes made to the filters controlled by "Include Pre-Existing Terminations" and "Exclude Zero Volumes" settings on exports, ensuring orphaned dependent coverages aren't created.

External Bug Fixes

Fixed Custom Self-Service Language Translations Causing Qualifying Event Exports to Fail (145947)

Issue	When clients used a custom self-service language translation, it was causing qualifying event exports to fail in cases where the export was only families with dependent qualifying events.
Resolution	Identified the custom language translation was causing the export to fail since the translated data did not match the default language in the job request method. The code was updated to use lookup codes in exports, ensuring custom translations would not cause exports to fail.

Fixed Incorrect Counts on Affordable Care Act (ACA) 1094-C Form (148361)

Issue	Lines 18 and 20 of the 1094-C Form were including forms marked for exclusion, causing the form counts to be incorrect. This could cause the IRS to reject the transmitted form or request corrections.
Resolution	Lines 18 and 20 of the 1094-C Form were fixed to not include any 1095-C Forms that had been marked as excluded from IRS transmission in the total form count.

Fixed Extra Whitespace in Page Content (149257)

Issue	The page content manager was adding extra whitespace to pages and would not maintain the correct whitespace when edited.
Resolution	Identified the page content manager was using the incorrect CSS attribute for whitespace. The code was updated to ignore extra whitespace and correctly reflect when whitespace is edited in the page content manager.

Fixed Document Request Not Triggering for Declined Plans (148203)

Issue	When employees had an "Employee Gains Other Coverage" life event, the document request for the employee was not being triggered when the employee declined a plan.
Resolution	Identified the losing/gaining coverage options were not working correctly unless the document request was configured to pend the coverage. Additionally, the document request was tied to the archived shopping cart instead of the current employee's record. The code for the shopping cart and document request were updated so the correct document request is triggered for employees.

Fixed Error Occurring when Downloading Confirmation Statement in 3.0 (146897)

Issue	When downloading a confirmation statement in 3.0 and Custom Self Service Language Translations were enabled, users would receive an error message and be unable to download the confirmation statement.
Resolution	Identified custom translations are not supported by 3.0 and updated the system to utilize default translations, allowing confirmation statements to be downloaded.

Fixed Duplicate Text Appearing on Dashboard in Custom Content Blocks (144425)

Issue	Custom page content blocks were duplicating text on the 3.0 dashboard. The text would appear in the correct block and also in the block to the right.
Resolution	Identified a previous bug fix caused the duplicate text to appear on the dashboard. The dashboard slot 1 content block was updated to ensure the text is displayed normally.

Fixed Locked Volume Benefits Not Displaying Cost (144223)

Issue	When employees not currently enrolled in a locked volume benefit completed their enrollment, the locked volume benefits would display a $0.0 cost instead of the actual cost.
Resolution	Updated the code, ensuring locked volume benefits display costs on individual plans when it's the employee's first time enrolling in the benefit.

Fixed Population Builder Function "Enrolled in Any Context" Preventing Eligibility (142961)

Issue	In 3.0, the population builder function "Enrolled in Any Context" was not working correctly. Employees included in the population rule were unable to elect a plan in a different plan year, despite being eligible.
Resolution	The code was changed for the population builder function "Enrolled in Any Context". The population now checks coverage in the employee's cart prior to checking their existing benefit/plan eligibility, allowing them to elect a plan in a different year.

Fixed Beneficiary Synchronization Feature Allowing Allocations Over 100% (142541)

Issue	When the beneficiary synchronization feature was enabled and two beneficiaries shared the same name, the synchronization feature was combining the beneficiaries, leading to an allocation over 100%.
Resolution	Updated the beneficiary synchronization code, preventing the primary and secondary beneficiary from being combined and ensuring they are synchronized independently so allocations are correct.

Fixed PDF Documents Not Opening (140797)

Issue	When accessing the system via the Ultimate login portal in Internet Explorer 11, users were unable to open any PDF files in the system. A blank page would appear instead of the PDF.
Resolution	The download module for all PDF documents in the system was updated, adding more options for how downloads are sent via API.

Fixed Employees Being Able to Reuse Previous Passwords for Enrollment Login (138289)

Issue	When employees logged into their enrollment for the first time or after a password reset or change was initiated, the change password prompt would allow the employee to enter and save their previous password as their "new" password.
Resolution	Updated to code to provide an error when employees try to save their previous password as their new password, preventing the system from accepting the previous password.

Fixed Incorrect End Date Displaying for Benefits during Enrollment (137823)

Issue	When an employee was completing their open enrollment, and their organization had multiple active plan years, the employee's enrollment would display an incorrect end date for their current coverage on a benefit. Instead of showing the end date for the plan year associated with the benefit, it was showing the end date for a different plan year.
Resolution	Identified the API was retrieving the incorrect coverage information for the benefit. The API was updated, ensuring the correct end date is displayed.

Fixed Incorrect Pending Cost Displaying on PDF Confirmation Statements (137273)

Issue	In 3.0, when enrolling in Voluntary Spouse and Child Life plans in open enrollment and electing a volume amount higher than the Guaranteed Issue amount, the pending cost for the difference would show two different costs. The cost shown in open enrollment and on the Manage Employee page were different from the cost shown on the PDF Confirmation Statement.
Resolution	Identified the incorrect amount was shown on the PDF Confirmation Statement. The code for the PDF Confirmation Statement was updated, ensuring the amount shown matches the amount on the Manage Employee page.

Fixed Cancer Plan Automatically Approving during New Hire Enrollment (127193)

Issue	When completing new hire enrollment, when new hires elected a cancer plan and the plan's Guaranteed Issue/Evidence of Insurability was set to "Pend New Election", the plan would automatically approve if the new hire went back into their enrollment and re-elected the same cancer plan.
Resolution	Updated the enrollment code, preventing the coverage from automatically approving by re-electing the plan after leaving and re-entering new hire enrollment.

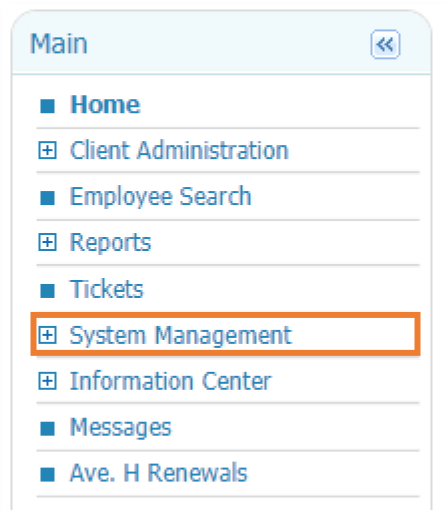
Training Topics

Learn how to use the new features in the Galileo Release with the following training topics.

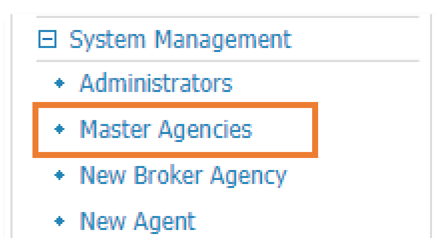
Updated Edit Master Broker Information Page to Indicate if Broker is Co-Source (146035, 141185)

To enable the new fields to appear on the New Client page for Co-Source Administrators to add a new client to the system (*see release note 142257/142259*), the Edit Master Broker page was updated with new fields to indicate if a broker is Co-Source.

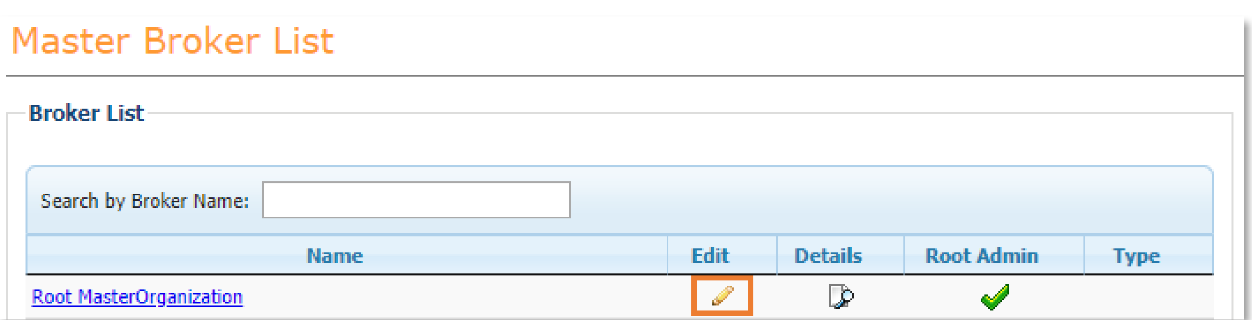
1. Select "System Management" from the left-hand menu on the HR Experience Broker Login Page.



2. Select "Master Agencies" from the options that appear below.



3. This will populate the Master Broker List. Select the pencil icon next to the broker's name to edit their information.



4. On the Edit Master Broker Information page, the following new fields are now available:
    - Model
    - Account Manager
    - Solutions Consultant
    - Sales Rep

    By selecting "Co-Source" as the model, this enables the new fields to appear on the New Client page for Co-Source administrators to add new clients to the system. When a new client is submitted by an administrator, this triggers an email notification to the contact(s) listed in the Account Manager, Solutions Consultant, and Sales Rep fields for the Broker so they can complete the necessary steps to complete configuring the new client.