

# She Had Her Identity Stolen. Twice.

## CASE STUDY

## Linda has become one of the many victims of identity theft. Unfortunately, it happened to her twice.

### Here's Her Story and Advice.

Once almost 30 years ago, when she worked for the Miami, Florida, court system, her wallet was stolen from her office. Weeks later she learned that the thief had not just stolen her cash and credit cards, they had stolen her identity. The thief got a fake drivers license in Ohio using Linda's information.

"When I found out she had a drivers license, we called the DMV up there and they canceled it, but I don't think she ever got arrested," explained Linda, who fortunately worked for the court system. "It took me literally years to clear my name because of what she and her friends did. I was getting calls from bill collectors every single day. I didn't want to go home sometimes."

*continued »*

You have no idea what it's like to have this happen to you. You don't know where to turn you don't know what to do. Trevor (at ID Watchdog) has taken care of so many things that I would have had to do, like calling the credit reporting companies.

**ID Watchdog is checking EVERY LITTLE THING, any inquiry any change in my credit report anything I might not know how to resolve that is why am so happy to be with ID Watchdog.**

– Linda O.

### DID YOU KNOW?

**1 IN 4 PEOPLE** 

*has been the victim of identity theft, losing an average of almost \$10,000 in expenses and wages to repair their identity.*

### FIND IT FIRST. FIX IT FAST.



- » ID Watchdog delivers rapid credit alerts within minutes (up to 36 hours—7 days sooner than other providers).
- » ID Watchdog's network includes billions of financial and personal identity data points, helping our security team to catch potential identity theft up to 90 days sooner than credit monitoring alone.

In September, 2015, it happened again. “My other identity theft protection provider called me because someone was trying to open a Victoria’s Secret account in my name. Then it happened again, but this time it was somebody saying they were authorized to use my account, and I never got a call back. When I got a hold of this provider, I asked them why they didn’t call, and their reply was, ‘well we only call if they’re trying to open an account. We can’t stop everything.’”

“ID Watchdog is the only company that I feel is really watching out for me. Before I dealt with ID Watchdog, I felt like nobody was helping me, not even the police. I feel like the thief was being protected by everyone but no one was protecting me, until now.”

Identity thieves know what they’re doing. With Linda’s information, the thieves hit her Macy’s, Kohl’s, and JCPenney accounts charging just below the \$500 limit on those cards. Before she got ID Watchdog involved, she felt she needed to handle this on her own — despite having protection from another vendor. “You feel violated,” she added. “I’m so glad that my husband signed us both up for ID Watchdog through his work.”

Linda continues, “I tell everyone you need to have this because these people, I don’t know how they get your information, but once they get it they put it on the internet and sell it to the highest bidder. You don’t know what these people can do. I do, but somebody who hasn’t had it happen to them yet is going to get blindsided. That’s why I’m telling every person I know about ID Watchdog.”

## *Only ID Watchdog’s identity theft protection ensures financial wellness*

You might be able to get free identity protection from your bank or another service provider, but all you’re really buying is basic detection. With ID Watchdog, you get comprehensive identity monitoring, including a robust network that helps protect you from risks to your credit, health care, finance, and employment.

### **Some areas of risk not monitored by free identity protection**

#### **FINANCE**

- » Online tax preparer account application
- » Online bank or broker account application
- » Suspicious fund transfers
- » Online check orders

#### **MEDICAL**

- » Online prescription refills and management
- » Health insurance portal access

#### **WORK AND LIFE**

- » Vacation rental site suspicious activity
- » Online auction sites
- » Electronic signature accounts
- » Online W2 access
- » Online benefits access

#### **CREDIT**

- » Payday loans
- » Card activations
- » Online credit applications

**Take the next step in ensuring your financial well-being by enrolling with ID Watchdog’s identity theft protection.**

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