

Case Study: Professional Plastics – where technology wins over paper.

About Professional Plastics

Since 1984, Professional Plastics has operated as a family-owned business, working as a distributor and fabricator of mechanical and high-performance plastics. Creating items used in aerospace, the medical field, and food processing, Professional Plastics has successfully grown to a business of nearly 450 employees operating in 20 branches and 3 different countries.

Professional Plastics



Industry: Retail



Employees: 431



Location: Fullerton, CA (Taiwan & Singapore)



www.professionalplastics.com



"PlanSource is a very sophisticated ben admin system, and it's nice to have support on the back end as well. It integrates with our benefits info website and is easy to use for our employees."

– **Joe Daigneault**, Human Resources Director for Professional Plastics

Case Study: Professional Plastics – where technology wins over paper.

Challenge:

- Paper enrollment process was costly and tedious for the company's staff
- Following up with employees multiple times was time-consuming and inefficient
- No system for real-time reporting since data had to be provided periodically by the carriers

Solution:

- In 2017, PlanSource arrived with a much-needed technology solution, moving the company entirely off of paper and into the digital world. "Switching from paper to an online ben admin makes the entire enrollment process so much slicker," Joe explains, "With 440 employees, getting open enrollment information out is so much easier, our employees are familiar with the platform and we just don't have too many enrollment challenges anymore."
 - > **Digital Enrollment:** PlanSource's ben admin technology moved Professional Plastics to an entirely digital enrollment
 - > **SMS Platform:** Benefits communication methods are being implemented with PlanSource's SMS platform



Results



Drastically reduced burden on benefits administration team for open enrollment



Mitigated enrollment inefficiencies caused by the previous paper enrollment method



Increased reporting speed and effectiveness