

Case Study: PlanSource provides support teams to school districts resulting in saved time and costs.

Location: Santa Fe, Texas | **Industry:** Education | **Employees:** 610 | **Website:** www.sfid.org



Located in the heart of Galveston County lies the city of Santa Fe, Texas. This small pleasant town is close to the big city of Houston without compromising that small-town feel. In addition to low crime rates and a beautiful and historic library, Santa Fe is home to some excellent schools that are served by the Santa Fe Independent School District (ISD). Santa Fe ISD provides work for 610 full-time employees and boasts several academic and fine arts achievements by their students.

PLANSOURCE[®]
One Source. Many Benefits.

"PlanSource was great. They communicated persistently and helped me resolve issues quickly and efficiently. I felt supported and that they were a great advocate for our employees."

Becky Wright,
Coordinator of Benefits and
Risk Management, Santa Fe ISD

CHALLENGE

Steady growth as a district and a mix of full time equivalent employees across multiple locations created a challenging environment for benefits management.

- Open enrollment was a challenge
- Data discrepancies were costing time and money
- The efficiency of a reliable support team was needed to handle ongoing issues

SOLUTION

Santa Fe ISD hired PlanSource after a recommendation from the Texas Association of School Boards. The PlanSource solution offered:

- A total benefits outsourcing package
- Open enrollment expertise geared specifically for school districts
- A support team to resolve issues and discrepancies quickly and efficiently

RESULTS

PlanSource assisted Santa Fe ISD in improving their processes which resulted in:

- A successful open enrollment period.
- Time and money saved by solving issues quickly and efficiently.
- Improvement in overall data accuracies.
- Confidence in the support they're receiving.

 **More accurate data;
fewer data discrepancies**

 **A capable and
experienced support team**

 **Saved time
and money**

Find out more at www.plansource.com/sfid